SUPPORT SERVICE FOR WOMEN VICTIMS OF GENDER-BASED VIOLENCE through the emergency telephone number 112

we’re working for you

112 CALLING...

24 hours a day, every day of the year. Because a VIOLENCE-FREE life project is possible.

www.gobiernodecanarias.org/icmujer
The Support Service for Women Victims of Gender-based Violence forms part of the Emergency and Security Coordination Centre of the Canary Island Government (CECOES 1-1-2).

It is an immediate support service that provides specific telephone support to citizens’ demands related to gender-based violence in any of its forms (physical, psychological or sexual violence), regardless of where it takes place (in the family, by the partner, at work, school or socially).

The support service acts in coordination with other emergency services in order to provide an effective response, in particular by mobilising resources that are available for the specialised social support of women who are victims of gender-based violence on the Canary Islands.

Anyone, professional or otherwise, or the women themselves who know of or are in an at-risk situation can ask for the immediate support service to be activated by calling 1-1-2.

The alert call is a starting point to activate coordinated action using the resources that are required in each individual case, such as citizen protection and security, as well as healthcare and social support.

At the Support Service for Women Victims of Gender-based Violence, we work for you non-stop, twenty-four hours a day, every day of the year, because a VIOLENCE-FREE life project is possible.

After one decade of operation (1999 – 2009) we have intervened in more than 86,000 incidents related to gender-based violence. We work for you, so that experts can give you the key support that you need to stop gender-based violence.