NO more violence against women

IT’S TIME TO CALL RING 112
WHAT IS DEMA?

It is a round-the-clock service offering immediate assistance for women who are victims of domestic violence who have suffered an aggression or who are in a situation of imminent risk. **DEMA is run by specialist staff and is available 24 HOURS A DAY, 7 DAYS A WEEK.**

WHAT DOES DEMA OFFER?

- We will accompany you to the immediate medical examination, if necessary.
- We will give you legal advice on your rights and means of protection for victims and persons dependent on you.
- We will accompany and assist women for all the steps that it is necessary to take.
- We will give you information on all the actions and possible alternatives that are open to you (legal, conjugal, family and/or labour-related) for the solution of the situation of violence you have suffered.
- We can give you an immediate place in a secure refuge as a means of protection and without any need for a prior complaint.

HOW DO YOU ACTIVATE DEMA?

The DEMA system can be activated with a simple phone call, by the victim herself or by any other person who has knowledge of the situation of violence, to the **Emergency Number 1-1-2**, where you will be attended to by specialist staff who will mobilise all the necessary resources for accompanying the victim directly and immediately if there is an emergency situation.

WHAT HAPPENS IF DEMA IS ACTIVATED?

Once the system is activated and DEMA staff have acted, the woman will be directed to the specific resources of attention, intervention and/or a temporary place in a secure refuge, if necessary, as well as the rest of the standard resources according to need in each case.

You can find the leaflet translated into a number of different languages on the web page of the **Instituto Canario de la Mujer (Canary Islands Institute for Women)**: [www.gobiernodecanarias.org/icmujer/](http://www.gobiernodecanarias.org/icmujer/)

**♂ 24 HOURS EVERY DAY OF THE YEAR**